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Rosemary E. Dresch
Director - Sprint Account



August 4, 2000

Mr. Clark Jones
Sprint
Director Access Operations
7171 W. 95th Street
Overland Park, KS 66212

Mr. Jones:

Contracts with Communications Workers of America and Verizon (formerly Bell Atlantic - North and South) will expire at 11:59 PM on Saturday, August 5th, as will contracts with the International Brotherhood of Electrical Workers in Verizon (formerly Bell Atlantic - North). Negotiations are continuing and Verizon is working hard to reach an agreement before the current contracts expire.

However, contingency plans are in place in order to ensure continued service in the event of a work stoppage. This does not signal that a settlement will not be made before the contracts expire, nor does it indicate that a work stoppage is inevitable.

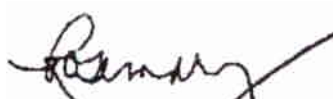
Should a work stoppage occur, all Wholesale Markets management employees will be assigned to work in the Telecom Industry Services Operations Centers (TISOCs), Carrier Account Team Center (CATC), Regional CLEC Coordination Center (RCCC), Regional CLEC Maintenance Center (RCMC), New Loop Service Center (NLSC) and Collocation Operations organizations. Our primary focus will be on maintenance, with a secondary focus on provisioning. This means management resources will be focused on the RCMC/CATC to restore service outages as quickly as possible to keep your existing customers in service. You may continue to place orders through the TISOC/CATC. Orders that do not require manual intervention at the TISOC will complete as normal. Orders that require intervention at the TISOC we will begin to process as soon as maintenance stabilizes and resources can be shifted to the TISOC. However, orders that require field operations will not begin to be processed until after fourteen days.

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In the event of a work stoppage, CLECs and Interexchange Carriers will continue to have access to the buildings where they have physical collocation. Instructions on access procedures will be distributed under separate cover. Collocation questions and issues should be directed to the Collocation Care Center on 800-483-4116.

Your Wholesale Account Manager will continue to be your primary contact and the escalation lists you are currently using will still be appropriate. The Account Teams and Service Managers will keep you informed of any further developments. Please be assured that, in the event of a work stoppage, we will make every effort to maintain the highest levels of service possible to prevent inconvenience to your customers.

Sincerely,


Rosemary Dresch
Director - Sprint